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2008 JUL 22 A 10:58

AZ CORP COMMISSION
DOCKET CONTROL

July 18, 2008

Docket Control Center
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

Re: Docket T-03228A-06-0800, Decision 69944; *In the matter of the Application of Matrix Telecom, Inc. d/b/a Matrix Business Technologies for approval of a Certificate of Convenience and Necessity to Provide Facilities Based Local Exchange Telecommunications Services*

Dear Clerk:

Pursuant to the Order docketed on October 16, 2007 in the above-referenced cause, please be advised that Matrix Business Technologies ("Matrix") responded to one (1) complaint from Arizona in the 2nd quarter of 2008. This complaint involved a customer filing a complaint with the Better Business Bureau of New York State regarding final billing on a closed account. Credits totaling \$19.12 were made to the account and the customer was found responsible for a February 2008 invoice that remained unpaid. This complaint was received June 24th and resolved July 9th. There were no complaints received in April or May.

If you have any questions regarding this correspondence, please do not hesitate to contact me directly at (214) 432-1489 or via email at pvanvoorhees@matrixbt.com.

Sincerely,

Patricia Van Voorhees
Regulatory Analyst

Arizona Corporation Commission
DOCKETED

JUL 22 2008

Note: 13 copies enclosed for filing purposes

DOCKETED BY	
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